Survey on Twitter Public Sentiment Analysis

Mr. Mahesh P. Bhandakkar
Department of Computer Science and Engineering
SSBT’s College of Engineering and Technology, Jalgaon
North Maharashtra University, Jalgaon, Maharashtra, India

Abstract—Sentiment analysis is a systematic analysis of online expressions. Specifically, sentiment analysis focuses on evaluating attitudes and opinions on a topic of interest using machine learning techniques. The term sentiment analysis is more commonly used, but in academia both sentiment analysis and opinion mining are frequently employed. In order to classify sentiments it is very important to analyze the reviews as it not only helps in classification but also goes a long way in improving the result. People are intended to develop a system that can identify and classify opinion or sentiment as represented in an text. An accurate method for predicting sentiments could enable us, to extract opinions from the internet and predict online people preferences, which could prove valuable for improving sentiment change of the public. Till now, there are few different problems predominating in this research community, namely sentiment classification, feature based classification and handling negations. This paper presents a survey covering the techniques and methods in sentiment analysis possible reasons behind continuous changes in sentiment on twitter.

Key words: Twitter, public sentiment, sentiment analysis, sentiment variation, Sentiment Classification

I. INTRODUCTION

Twitter has a social site where billions of users can drawn comments or tweets. Sentiment analysis on tweets has provided an very effective method to provide public opinion timely, which is critical for decision making in various domains. For instance, accompany can study the public sentiments in tweets to obtain users feedback towards its products; while a politician can adjust his/her position with respect to the sentiment change of the public. There have been a large numbered research studies and industrial applications in the area of public sentiment tracking and analysis, focused on tracking public sentiment on Twitter and studying its correlation with consumer confidence and presidential job approval polls. Similar studies have been done for investigating the reflection of public sentiment on stock markets and oil price indices. They reported that events in real life indeed have a significant and immediate effect on the public sentiment on Twitter. However, none of these studies performed further analysis to mine useful insights behind significant sentiment variation, called public sentiment variation. One valuable analysis is to find possible reasons behind sentiment variation, which can provide important decision making information. For example, if negative sentiment towards Narendra Modi increases significantly, the PMO Office may be eager to know why people have changed their opinion and then react accordingly to reverse this trend.

II. LITERATURE SURVEY

1] Target-dependent Twitter Sentiment Classification (2011)
Long Jiang, Mo Yu, Ming Zhou, Xiaohua Liu, Tiejue Zhao has proposed the technique related to Subjectivity Classification, Polarity Classification, Graph Based Optimization to improve target dependent sentiment classification of tweets by using both target-dependent and context-aware approaches. Specifically, the target-dependent approach refers to incorporating syntactic features generated using words syntactically connected with the given target in the tweet to decide whether or not the sentiment is about the given target.

2] Twitter mood predicts the stock market (2011)
Johan Bollen, Huina Mao, Xiao-Jun Zeng has proposed the technique based on Opinion Finder, Google-Profile of Mood States (GPOMS) for Public mood analysis from Twitter feeds on the other hand offers an automatic, fast, free and large-scale addition to this toolkit that may in addition be optimized to measure a variety of dimensions of the public mood state. Propose the same system using location as a factor to analysis the Public Mood.

Johan Bollen, Huina Mao, Alberto Pepe has described the technique related to Profile of Mood States (POMS) which does not requires training and machine learning. But machine learning yield accurate Classification results when sufficiently large data is available for testing and training.
Table 1. Summary of Survey

<table>
<thead>
<tr>
<th>Sr. No.</th>
<th>Title of Paper</th>
<th>Author Name</th>
<th>Year</th>
<th>Technique</th>
<th>Database</th>
<th>Sentiment</th>
<th>Accuracy</th>
<th>Result Parameters</th>
<th>Observation/Expectations</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Modelling public mood and emotion: Twitter sentiment and socio-economic phenomena.</td>
<td>Johan Bollen, Huina Mao, Alberto Pepe</td>
<td>2011</td>
<td>Profile of Mood States (POMS)</td>
<td>set of POMS mood adjective s</td>
<td>Tension, Depression, Anger, Vigour, Fatigue, and Confusion</td>
<td>Not highly accurate</td>
<td>Mood significant &amp; dimensions</td>
<td>Use of machine learning yield accurate classification results</td>
</tr>
<tr>
<td>2</td>
<td>Twitter mood predicts the stock market.</td>
<td>Johan Bollen, Huina Mao, Xiao-Jun Zeng</td>
<td>2011</td>
<td>OpinionFinder, Google-Profile of Mood States (GPOMS)</td>
<td>Twitter Feed, Dow Jones Industrial Average (DJIA) values</td>
<td>Calm, Alert, Sure, Vital, Kind, and Happy</td>
<td>87.60 %</td>
<td>Twitter Mood sentiment Analysis</td>
<td>Propose the same system using location as a factor to analysis the Public Mood.</td>
</tr>
<tr>
<td>3</td>
<td>Target-dependent Twitter Sentiment Classification.</td>
<td>Long Jiang, Mo Yu, Ming Zhou, Xiaohua Liu, Tiejun Zhao</td>
<td>2011</td>
<td>Subjectivity Classification, Polarity Classification, Graph Based Optimization</td>
<td>Trained data set</td>
<td>Target Dependent Sentiments</td>
<td>78%</td>
<td>Sentiment Classification</td>
<td>Improves the performance significantly using mentioned technique.</td>
</tr>
<tr>
<td>4</td>
<td>Twitter Sentiment Classification using Distant Supervision.</td>
<td>Alec Go, Richa Bhayani, Lei Huang</td>
<td>2009</td>
<td>Naive Bayes, Maximum entropy, and Support vector machines.</td>
<td>Trained dataset with emoticons</td>
<td>Tweets &amp; emoticons</td>
<td>Approx. 80 % - 82 %</td>
<td>Sentiment classification</td>
<td>Improve accuracy using domain specific tweets, handling neutral tweets, Internationalization, Utilizing emoticon data in the test set.</td>
</tr>
</tbody>
</table>

4) Twitter Sentiment Classification using Distant Supervision (2009)

Alec Go, Richa Bhayani, Lei Huang Pepe has described using technique Naive Bayes, Maximum entropy, and Support vector machines to improve accuracy using domain specific tweets, handling neutral tweets, Internationalization, Utilizing emoticon data in the test set.

III. PROPOSED SYSTEM

![Flow Model of Sentiment Analysis](image)

Fig 1: Flow Model of Sentiment Analysis
The propose system for analyse of public sentiment variations, implement two latent Dirichlet allocation (LDA) model to extract and analyse tweets i.e. public sentiments from twitter social site as shown in Fig. 1. The latent Dirichlet allocation (LDA) technique categorized public sentiments from tweets into foreground and background tweets. After classification tweets find out sentiment variation between foreground and background tweets and also sudden change in review between public sentiments using both foreground and background tweets. The twitter data set use to analyse the tweets and resulting into analyse public sentiment variations on twitter and mine possible reasons behind variations.

VI. CONCLUSION

This paper described various techniques of sentiment analysis of public from twitter social site. The propose technique analyse tweets and find out results on sentiment variations between various tweets.

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REFERENCES